

AlsterFood

fresh and friendly

AlsterFood GmbH · Alsterdorfer Markt 6 · 22297 Hamburg

Information about registration for lunch

Dear parents,

Our team is very much looking forward to providing your children in the Schule Röthmoorweg with good food!

In the following you receive all the information you need in order to establish a free-of-charge canteen account.

Ordering and administration of the food is done via the online-ordering system SAMS-ON. For any detailed information please refer to the letter which is sent to you **per E-Mail** together with the login data for the canteen-system after the online registration.

Online registration

In order for your child to receive a **canteen account**, you have to do an online registration. Please do it in the following way:

1. Visit the internet site of the ordering system:
<https://roethmoor.sams-on.de> (please enter it directly into the line of the browser – avoid Google)
2. Under the logon screen you find the word “registrieren” which is highlighted in blue – please just click on it.
3. Now you can enter the personal data. Please note that it is obligatory to enter a mail address. Additionally, we ask you to put in the current grade or the upcoming grade into the field “Jahrgang” (for example: 2a).
4. Please confirm your entry with a click on the field “Registrierung.”

After a review and approval by AlsterFood you will receive your login data for the Sams-On ordering system as well as all the necessary information concerning lunch and payment. If you don't receive an e-mail from us soon, please check your spam file, or you are also welcome to contact us. We are looking forward to hearing from you and we, of course, support you if you have any questions!

Your contact at AlsterFood:

Team customer care (office hours 08:30 – 15:30)

Phone number 040 - 6329 5005

Fax number 040 - 6329 5002

E-mail: kundenbetreuung@alsterfood.de

Geschäftsführung Amedeus Hajek

Sitz der Firma - Elisabeth-Flügge-Str. 12 - 22337 Hamburg

Amtsgericht Hamburg - HRB 63498 - Steuer-Nr. 17 / 409 / 00559 - Ust.-Id.-Nr. DE252291178